Minutes of the Healthy Living Group held Wednesday 17<sup>th</sup> May 2017

Apologies: BN WD BP

Present: AG UG JF BH ML GE SB Mandy Neville, Clair Thompson MINUTES FROM LAST MEETING WERE DISCUSSED AND AGREED

IT issues from <u>Cyber attack</u>. Luckily the medical Centre (and largely with the odd exception Sheffield was not badly affected).

<u>CCG Patient Engagement Team</u> –Wanting members for city wide patient Participation Group - Rockingham Circle 19/6/17 10am-2pm. AG to let Mandy Neville know If she wishes to go.

National Carer Week W/C 12/6/17 – AG told the group about an activity on the Moor on Monday 12/6 11am -2pm to raise funds

<u>Fraility Index</u> – MN stated this is in its planning stages and more information to come but the idea is for those who are more frail (top 2 %) to get a more comprehensive summary of care record. BH highlighted that paramedics hardly have any information when they attend a patient.

# Sharing records

Within Sheffield there are some conversations regarding the sharing of information from patients to places like the HUBS. MN to let us know more – watch this space!

## **New Receptionist**

Laurie Whitham is now working in the surgery and is a welcome addition to the staff. Richard Liddament is also starting work in June as our new IT Admin Lead

### Neighbourhoods

MN wanted to refresh peoples memory regards the medical centre working in Neighbourhoods (Grenoside, Chapelgreen, Mill Road and Ecclesfield Group Practice being in our neighbourhood). It is in its infancy but Dr Rosario is our rep and they are currently formulating a steering group and a representative is on the steering group from each practice

## **Pharmacy and Prescriptions**

Pharmacy 4 U – is sending mail around and MN wanted to raise awareness that it is not NHS it is a private company. MN Highlighted that as a practice we cannot recommend a pharmacy. But ML highlighted the value of an independent pharmacy and the good experiences of the Foxhill Pharmacy.

M/N considering prescription order line – that would be run by pharmacy technicians to avoid stock piling but MN worried this may be short term and all the work we have done closing the prescription orderline and moving towards postal, IT and pharmacy ordering may be undone.

ML asked re vulnerable groups and the lack of a prescription phone line and whether there could be a 'list' but MN mentioned the fact that having a list does not consider change and actually it is better to train staff to look for issues and solutions for vulnerable groups. MN stated anyone vulnerable or at risk would not be turned away from ringing for a prescription without a workable solution.

MN also wanted to mention the work of Joy and Kirsty (our pharmacist support from the CCG) and how they sometimes do block changes of meds to get better value for money and a better quality product for patient. They do liaise with local pharmacies and GE mentioned this had happened to him re changes to his inhaler but as it came with instructions he was happy.

#### Foxhill TARA

ML – Gave us an update on TARA in Foxhill and invited to the AGM on 18<sup>th</sup> June at 7pm

- Highlighted the Shopping Squad date and time to be confirmed price £6 will likely go to Asda or Morrisons and anyone living in Foxhill who wishes to have this service can register at <a href="https://www.foxhilltara.co.uk">www.foxhilltara.co.uk</a> or 07903933369.
- Trips in the pipeline include Skegness, Drayton Manor, Nottingham Goose Fair and Scarborough. These can be booked via the AGM or on line.
- Coffee Mornings on a Friday 9-11 at the Tara House on Powley Road
   MN offered to advertise the shopping squad on the board in the waiting room.

## **City Wide Housing Event**

ML highlighted this – Tuesday 23<sup>rd</sup> \_ Town Hall 10 am -3pm

Next meeting Wednesday July 19<sup>th</sup> at 5pm